

Quality Policy

For Future Generations Pty Ltd is committed to implementing its quality management and business systems to deliver rigorous, impartial and efficient conformity assessment services to meet the needs of our customers and stakeholders.

To deliver on this commitment, we will:

- Adhere to processes and implement systems consistently to ensure that certification scheme owner and client needs and expectations are achieved;
- Continually improve our service delivery and processes through our performance and management review framework;
- Adopt a risk management approach in our decision-making process to ensure that risks and opportunities are identified, assessed, controlled and reviewed to reduce business risks;
- Maintain and enhance corporate knowledge of standards, audit practice, research and statutory requirements to deliver a high standard of service;
- Ensure that planning arrangements meet our targets in accordance with our strategic direction and services planning framework;
- Provide appropriate resources and infrastructure, and
- Create an engaging work environment for employees and contractors.

This Policy will be reviewed via our management meeting process to ensure that it continually meets our needs and obligations.

We will communicate this Policy to relevant stakeholders, as appropriate to ensure that they are aware of our commitment to quality outcomes.

Nick Capobianco

Managing Director,

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For Future Generations Pty Ltd

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